Jockey Console

Makes the delivery process easy and systematic

Ensures vehicles are delivered in order

Gives jockeys, managers and customers real-time view of the process

Monitors jockey productivity and performance

zControl is a complete operations management system for valet parking operations. Provide your parkers with efficient service, empower your staff to achieve higher performance standards and have operations control at your fingertips.

zControl™ means better management of your business

The zControl Valet Parking Management System guarantees you receive all the information you need, when you want it, which means your valet parking operation becomes more efficient, your jockeys become more productive, and your customers become happier. The zControl™ Jockey Console makes it happen.

Real-time information for First-class service

The zControl™ Jockey Console works to eliminate the bottlenecks that occur in busy valet operations. It provides real-time lists of vehicle delivery requests and real-time status of vehicle deliveries in progress. You always know the location of every vehicle, its position in the delivery queue, and the name of the jockey assigned to retrieve the vehicle.

ZipPark™
Technology
for Event & Valet Parking

20 Hurlbut Street
West Hartford, CT 06110

Toll Free: 877-ZIPPARK
(877-947-7275)

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Jockey Console

One-Stop Management System

The instant a customer completes his transaction with the cashier, zControl sends a vehicle request to the Jockey Console. The Jockey Console immediately displays the vehicle's location, and assigns the vehicle a place in the car delivery queue. The valet manager assigns the oldest request in the queue to the next available jockey, who delivers the vehicle. When the Jockey delivers the vehicle, the manager updates the system.

In the absence of a valet manager, the zControl™ Jockey Console operates in a self-serve mode. In this mode, each jockey swipes his employee badge to receive his assignment and the vehicle information. When he delivers the customer's car, he swipes his badge again, completing the transaction.

Management Benefits

The zControl Jockey Console provides information and tools for better management and improves your valet business. The system monitors:
 - When each vehicle is cashiered
 - When each vehicle delivery job starts
 - When each delivery is completed
 - How quickly jockeys respond
 - When and where bottlenecks occur
 - How jockeys perform

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